



**Charles Evans Center**  
*Care with Excellence and Compassion*



**20  
22**  
ANNUAL  
REPORT

**CARING FOR  
AND EMPOWERING  
THOSE WE SERVE**



## The Mission of Charles Evans Center, Inc.

Our mission is to provide access to high-quality and comprehensive medical, dental and behavioral health care **to improve the well-being and quality of life of individuals who have historically been underserved.**

### CEC's Unique Approach To Healthcare Includes



CEC offers medical, dental, and behavioral healthcare to local community members in an affordable and timely manner helping to **alleviate the need for postponing or forgoing healthcare due to financial insecurity.**

Overseen by culturally sensitive, credentialed healthcare professionals, CEC's patient-centered approach and high-quality primary, mental health, and specialty services are provided **regardless of a patient's background or ability to pay.**

## MESSAGE FROM THE CHAIRPERSON OF THE BOARD OF DIRECTORS



Throughout 2022 as CEC and the nation **transitioned out of the COVID-19 pandemic**, it is with humility and gratitude that the Board of Directors and I recognize the people who are responsible for CEC's success. As restrictions lifted, the Board of Directors witnessed CEC's administration, professional staff, and support staff's unrelenting dedication to provide CEC patients and their families with the healthcare and support services needed to navigate this "new normal."

As community members emerged from lockdowns and reentered a more social world, it became apparent that medical and behavioral healthcare support was needed to meet the magnitude of challenges individuals experienced during and post pandemic. Under Dr. James Dolan's leadership and the proactive and creative thinking of the CEC medical and behavioral health teams, **CEC faced the challenges to meet community needs through a number of programs including:**

- Project Hope
- Increased Telehealth visits
- Patient-driven team approach to care
- Integrated care approach to patient care
- Residential placement for individuals needing more supportive assistance while experiencing mental health issues

**Our vision for the future is for CEC to expand its outreach as a welcoming resource for health and wellness while embracing the diversity and culture of our communities.** CEC is committed to improve patient and client care by providing:

- Functional, accessible and comforting facilities
- Outreach and continued collaboration with NYS Department of Health, NYS Office of Mental Health, NYS Office of Addiction Services and Supports, and Nassau County and Suffolk County human service agencies
- Surveys to patients, staff, members of the community, and policy makers to share their concerns and suggestions

**The CEC family of providers epitomizes the belief that assessable, high-quality, and compassionate patient and client care are the essential components that define CEC's existence.** The Board of Directors appreciates our providers and supporters commitment to CEC's mission and looks forward to a fulfilling year in 2023.

**Anne Emerson, EdD**

Chairperson

## MESSAGE FROM THE EXECUTIVE DIRECTOR



Year 2022 was replete with remarkable accomplishments, all of which advanced CEC's ability to deliver high-quality care to vulnerable populations that had historically fallen thru the cracks of the health care system. In addition to the traditional services CEC provides, **CEC has made significant investments in staffing and equipment in order to provide a range of services to people who may choose to receive care from the comfort of their home, or at another preferred community-based location.**

The extent to which CEC provides care in various community settings has been enhanced by the growth of our Health Home – Care Management Program; and by the FEMA-funded “Project Hope” program that provided crisis counseling to the many that struggled psychologically from the effects of the Covid-19 pandemic. The Project Hope program ended in December of 2022 but was immediately replaced by an OMH grant funded program called Community Mental Health Promotion Services (COMHPS).

The above services when combined with other new funding received in 2022 from Substance Abuse and Mental Health Services Administration (SAMHSA) and the Mother Cabrini foundation, have enabled CEC to provide community outreach, assessments and referrals that are benefitting many who would otherwise continue to lack access to needed behavioral health, dental and medical care.

**A key highlight was the June 21, 2022 Ribbon Cutting ceremony which ushered in the launching of our comprehensive health care center in Glen Cove.** This accomplishment places CEC Glen Cove in the forefront of FQHC healthcare providers as the only location in NYS state where a person can receive NYS OMH licensed clinic services (Article 31), NYS OASAS licensed clinic services (Article 32) and NYS Department of Health treatment services (Article 28) all in one place. This integrated care model, which facilitates ease of access to a wide range of needed care, is the optimum care delivery approach for people who have been underserved.

It was also notable that in 2022 we received targeted funding from Nassau County to combat the opioid abuse epidemic. CEC will use these resources to improve service delivery linkages for people with substance use disorders who are defendants in the criminal court system.

CEC's commitment to continuous quality improvement and to the delivery of a patient-driven team approach to care was again **recognized by the National Committee for Quality Assurance.** Additionally, CEC was proud to again be **awarded with Patient Center Medical Home (PCMH) status.**

All of the above demonstrates that when community members choose the Charles Evans Center for care they will receive high-quality care from a team of experts, in a setting they prefer, and delivered in a respectful and caring manner to enhance their ability to attain healthy and well-balanced lifestyles.

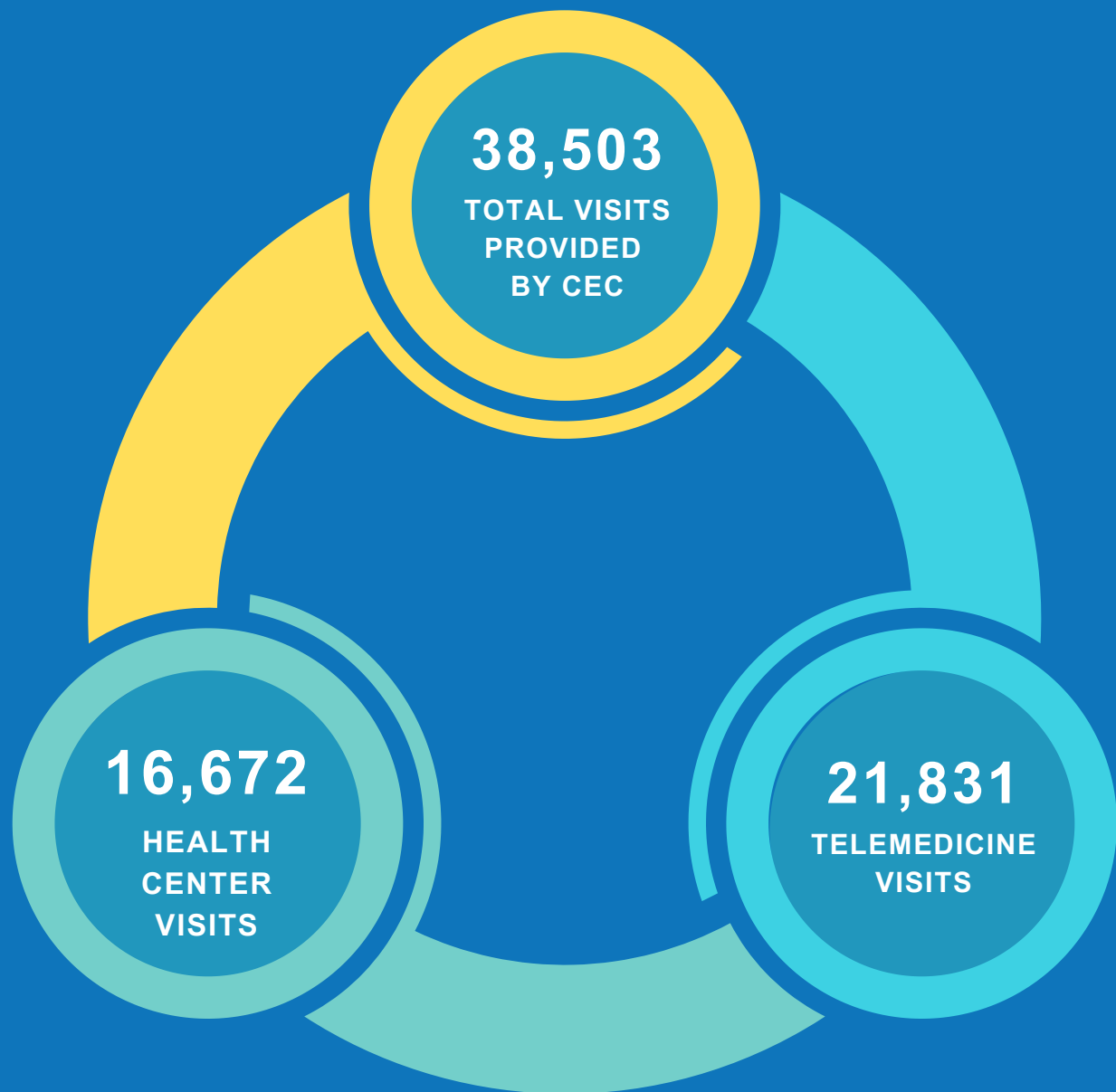
**James R. Dolan Jr., DSW, LCSW**

Executive Director



# 2022 AT A GLANCE

CEC CONTINUED TO MAKE A MEANINGFUL IMPACT ON THE COMMUNITIES IT SERVES.



# CARING FOR AND EMPOWERING THOSE WE SERVE IN 2022

## CEC's Telehealth Program

CEC's Telehealth system was developed, tested, and introduced during 2022. Telehealth appointments are available for the following services:

- Primary Medical Care
- Psychiatry
- Psychology
- Neurology
- Behavioral Health



Telehealth also offers existing patients the ability to receive rapid access to care via cell phones, tablets or computers, when visiting the office may not be possible. Patients can easily access this service by calling (516) 622-8888, anytime between 9:00 am and 3:00 pm, Monday-Friday.

## CEC HealthCare Services

### Medical, Dental and Behavioral Health Services (Article 28)

CEC is proud to provide quality healthcare regardless of a person's ability to pay. Our healthcare providers will provide the care that promotes healing and enables you to achieve your life goals.

Additionally, CEC's behavioral health team of highly trained psychiatrists, licensed clinical social workers, and psychiatric nurse practitioners and psychologists are dedicated to supporting each individual's recovery journey.

### Mental Health Services (Article 31)

CEC provides comprehensive mental health services including assessment, diagnosis, and treatment for people with mental health and co-occurring addiction treatment concerns. We provide the highest quality care based on best practices and work collaboratively with those we serve to help assure that they attain mental health wellness.



## Addiction Treatment Services (Article 32)

The CEC Addiction Treatment Outpatient Clinic is committed to improving community health by providing a full spectrum of services for individuals with addiction treatment concerns. CEC provides individualized treatment to empower clients to overcome the challenges of addiction and provide a path to support lasting recovery. Significant others involved gain an understanding of addiction and develop skills to support their loved ones and take care of themselves.

## CEC Awarded Substance Abuse and Mental Health Services Administration (SAMHSA) and Mother Cabrini Foundation Grants

The Substance Abuse and Mental Health Services Administration (SAMHSA), awarded CEC with the Certified Community Behavioral Health Clinic (CCBHC) grant. The CCBHC approach helps people with serious mental health, multiple chronic medical conditions and complex social support needs to achieve the best outcomes. The cornerstone of this model is based on whole-person treatment with a team of providers who specialize in each area of need.

Additionally, in 2022 the Charles Evans Center was awarded a grant from the Mother Cabrini Foundation to improve health outcomes for medically underserved communities in Nassau County by providing free health screenings, workshops on chronic health conditions, and by facilitating referrals to care. This grant enables those served to engage with health professionals to obtain culturally appropriate health information and health screenings with the goal of reducing health disparities.



## **Residential Programs and Events**

The residential program at Charles Evans Center (CEC) remains dedicated to providing safe, secure and affordable housing to adults with Serious Mental Illness (SMI). The program consists of various levels of housing including Supervised Community Residences, Supportive Housing, Forensic Supportive Housing, and Crisis Respite. Residential staff work with recipients on targeted goals to ensure that they remain supported in the community.

### **Supervised Community Residences-Transitional Housing**

CEC provides three single-site community residences. Services include medication monitoring, symptom management, rehabilitative activities, and community integration including transportation training, banking, shopping, socialization, and linkages to psychiatric and medical services in the community. Community residences are located in Glen Cove, Glen Head, and East Hills.

### **Supportive Housing**

CEC provides residential support services that promote the recipients ability to live independently in a safe and supportive environment. Housing assistants work with our Federally Qualified Health Centers, MRS Team and Care Coordination to ensure that recipients can achieve their life goals.

### **Forensic Housing Program**

The CEC Forensic Housing Program is unique in Nassau County as it provides affordable stable housing to recipients who have a legal history or are transitioning out of incarceration. Forensic staff work closely with probation and parole officers to link recipients to outpatient mental health, vocational, and socialization services to help advance the recipient's ability to live successfully in the community.

### **Mobile Residential Support Team (MRS)**

MRS supports residents in the community by providing services at the person's home that promote their mental health and overall wellness. MRS works collaboratively with housing, mental health providers and state and local resources to ensure that recipients remain safely housed in the community.

### **Care Coordination**

CEC's Care Coordination program provides community support to adults with serious mental illness. Care Coordinators partner with recipients to help connect them to the care they want to improve their health and support network.



## CEC NEWS

### CEC Nurses Provided COVID Vaccines On-Site

Of significant note in 2022, the world was still dealing with the pandemic. CEC nurses were at the forefront in the community providing flu vaccines and COVID-19 boosters and traveling to group homes and day programs to provide much needed care on-site.

### CEC Board of Directors 2022 Recognizes Nanda Singh for the Dr. Dibble Exemplary Service Award

This award recognizes exemplary service and commitment to CEC's mission to improve the health and quality of life of our patients. This year's award recipient was Regional Nurse Manager, Nanda Singh RN. Nanda Singh has been a true changemaker at CEC. She set a course for organization with the goal of enhancing the patient experience. Nanda maintains a pivotal role in optimizing work efficiency and making the CEC patient experience the best it can be!

### CEC's 4th Annual Conference on "Promoting Brain Health"

This annual conference took place on September 21, 2022, live online via Zoom. Our Keynote Speaker, Brian Chicone, MD spoke on: Alzheimer's Disease in People with Down Syndrome: Prevention, Diagnosis, and Treatment. Marianne Barbera, who is a passionate family advocate for I/DD individuals, families, and caregivers, shared valuable insights and perspectives of caregiving for individuals with dementia and developmental disabilities. In addition, Kathleen M. Bishop, Ph.D. presented: Differential Diagnosis for Brain Health in Adults with Intellectual and Developmental Disabilities (IDD). CEC and the Mental Health Association of Nassau County (MHANC) are proud and honored to host this yearly event that promotes brain health.

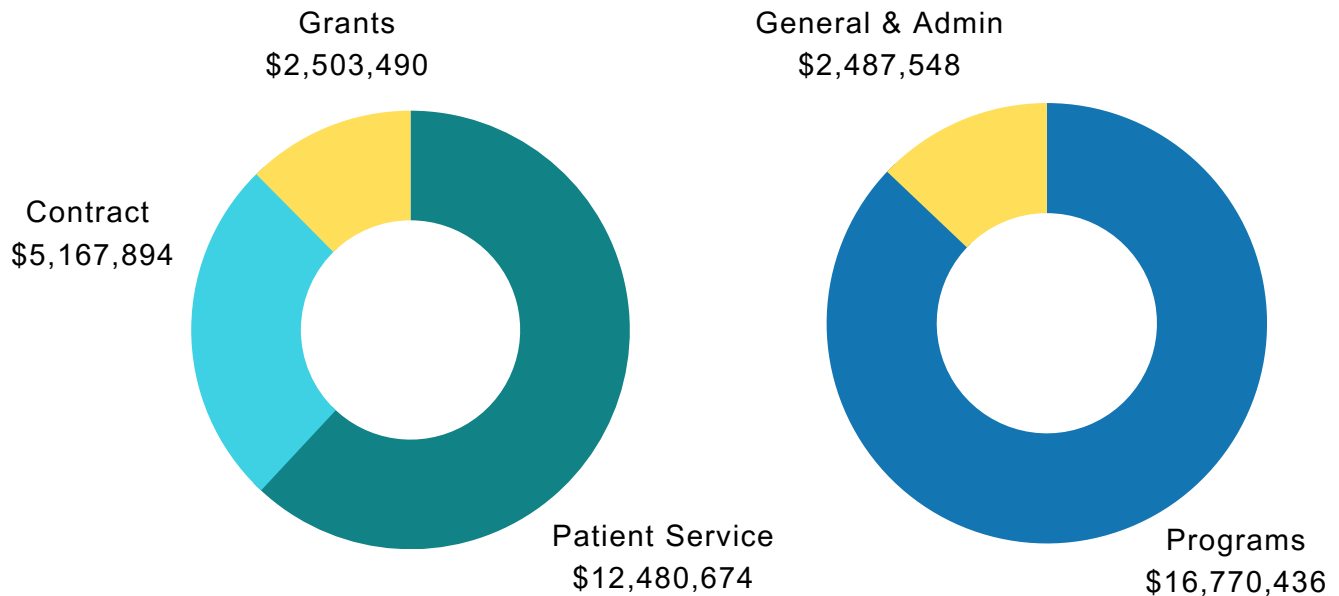
### CEC on Social Media

In 2022, we significantly increased our social media presence. We learned from our clients that they wanted to see more photographs and videos of our medical team. People online responded much more strongly to pictures of our CEC staff at work. We saw significant subscriber increase on LinkedIn and Instagram, specifically. As CEC is now able to make immediate changes to our site, we will be adding more photos of our caring staff to our site. .

# 2022 Statement of Financial Activities

**Revenue: \$20,152,058**

**Expenses: \$19,257,984**



## Donate to the Charles Evans Center

Most of CEC's funding comes from government sources, but it is the generosity of CEC's friends, families, and business communities that allow CEC to offer programs and services beyond basic services. Donations that make a difference! The generous donations of individuals like you enable CEC to continue its mission of serving individuals experiencing financial insecurity with care, excellence and compassion.

The Charles Evans Center is a 501(c)(3) nonprofit organization. You may make a secure donation online at [www.charlesevenscenter.org/donate/](http://www.charlesevenscenter.org/donate/). You will receive an acknowledgment to confirm your tax-deductible donation.

If you prefer you may mail your donation to: The Charles Evans Center, Development Department, 857 South Oyster Bay Road, Bethpage, NY 11714.

The CEC Board of Directors, Administration and Professional and Support Staff sincerely thank you for and appreciate your past participation and invite you to continue to support CEC as it diligently works towards a future with fewer disparities in healthcare and encourages healthy lifestyles for CEC's patients.



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# Charles Evans Center

*Care with Excellence and Compassion*

Primary Medical Care • Dental Services • Women's Health

Podiatry • Neurological Care • Psychological & Psychiatric Services

Mental & Behavioral Health • Addiction Treatment



### **Bethpage**

857 South Oyster Bay Rd.  
Bethpage, NY 11714



### **Glen Cove**

113 Glen Cove Avenue  
Glen Cove, NY 11542



### **Hauppauge**

305 Oser Avenue  
Hauppauge, NY 11788



[charlesevanscenter.org](http://charlesevanscenter.org)